



Chiropractic

Dr. Julia Wray

## NOTICE OF OFFICE POLICIES

To all our patients:

Thank you for choosing to visit Cornerstone Chiropractic.

When we reserve an appointment for you we take your appointment time and the care we give very seriously and ask that you do as well. We often carry a waiting list of patients in need of same-day care for acute pain, and regrettably we are not always able to accommodate all such requests for appointments; when scheduled appointments are cancelled or unattended without adequate notice, it leaves us unable to offer that time with Dr. Wray to other patients seeking treatment. With this in mind, when scheduling an appointment, we require your agreement to have a Missed Appointment Fee of \$85.00 applied to your account in the event that your appointment is unattended without being cancelled or rescheduled 24 hours prior to the appointment's scheduled time. Extended appointments (60 minutes or longer, such as for intake examinations, lab result reviews, and functional medicine or nutritional counseling), will likewise carry a Missed Appointment Fee of \$150.00.

All nutritional supplement products, as well as orthopedic pillows, and other products purchased from our office are final sales and cannot be returned for a refund. We care about the quality of the products that we recommend and since we have no control over the use, storage, or treatment of products once they have left our office, we are not able to return these items to our inventory, even if unopened.

We appreciate your understanding towards these policies.

Sincerely,

Dr. Wray & Staff